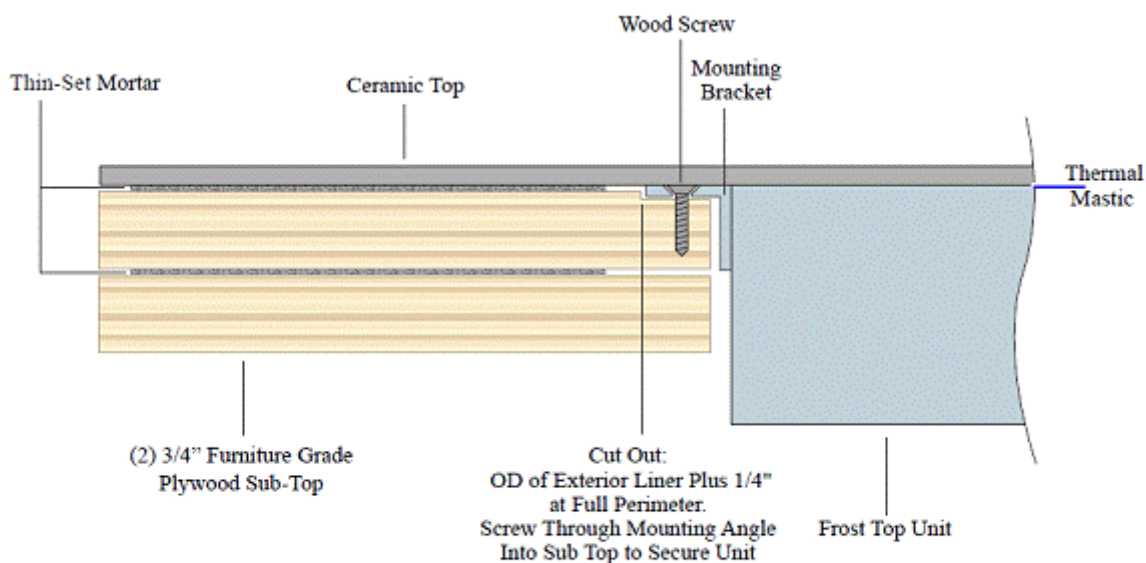# Frost Top Installation FAQ Sheet

Below are the steps to install the frost top with the manual and spec sheet attached below.

1. Define the cabinet space needed to house the frost top.
2. Factor in a break/seam between the hidden warming area and the hidden frost top space: minimum 11 inches.
3. Cut substrate/underlayment to allow the frost top to drop into the opening.
4. Make sure the underlayment opening is routed to allow the frost top flange to rest flush on the underlayment.
5. Review that the top of the frost top is flush with the top of the underlayment.
6. Apply the thermal mastic to the frost top and then apply standard mastic to the substrate/underlayment before the material is set in place.
7. Ensure the chilling plate of the Frost Top makes _even contact_ with the underside of the counter top material.
8. Wait one and a half days before using the system.
9. Warranty of components and labor for 60 days, components only for 1 year from delivery.

Common questions regarding counter installation and design...

- Are all solid surface brands or granites acceptable materials for the counter tops?
  -Yes, as long as they are a minimum of ¼ inch thick and a max of 1 and 1 ¼ inch.
- Is there any brand or material other than marble that should not be used?
  -We recommend: Smartstone, Ceasarstone, Silestone, Cambria or any other sealed or non-porus granite.
- Is there a certain distance from the frost top that a break or seam in the material should be?
  -Minimum is about 11 inches.
- Any specific sealants or silicones that should be used?
  -KEIL Thermal Mastic
- Is there factory installation that we can specify?
  -Call Spring USA at 800-535-8974 for clarity
- When specifying a remote refrigeration unit what is the maximum distance that the compressor can be?
  - 50 Ft
- Would it be possible for you to send us an installation manual for our files?
  -See attached documents below, frost top spec sheet and installation/service manual

[Frost Top Spec Sheet](#)

[Frost Top Installation/Service Manual](#)

Hidden Frost Top Pre-Install

Hidden Frost Top Opening
(Routed to allow the frost top flange
to rest flush on the underlayment)

Finished Product

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